
From: Taylor Brooks
Sent: Thursday, February 10, 2022 2:13 PM
To: Hendricks, Tre E
Cc: Daniel Klein; Dayn Hardie
Subject: RE: QWE-T-21-14
Attachments: Certified Mail Receipt.pdf

Mr. Hendricks,

Thank you for your response. Attached, you will find the certified mail receipt showing that the Summons was officially served on January 24, 2022. As you know, this is legal standard by which process of service is reviewed. The PUC will forward a copy of the summons to Stephen Thomas at Hawley Troxell, but the Company will need to file a request for an extension to respond that the Commission will review. Our next Decision meeting by which that process could occur is February 22, 2022.

From: Hendricks, Tre E <Tre.Hendricks@lumen.com>
Sent: Thursday, February 10, 2022 12:05 PM
To: Taylor Brooks <taylor.brooks@puc.idaho.gov>
Cc: Daniel Klein <Daniel.Klein@puc.idaho.gov>; Dayn Hardie <Dayn.Hardie@puc.idaho.gov>
Subject: RE: QWE-T-21-14

I am in-house counsel for Qwest, but due to COVID have not been in-office. In addition, we have staffing issues in support of office operations and I have not received this notice. Our attorney of record in Idaho is Stephen Thomas, at Hawley Troxell in Boise.

We would certainly be able to respond and would like the opportunity to do so. Please advise how we should proceed. Thank you!

From: Taylor Brooks <taylor.brooks@puc.idaho.gov>
Sent: Thursday, February 10, 2022 10:52 AM
To: Hendricks, Tre E <Tre.Hendricks@lumen.com>
Cc: Daniel Klein <Daniel.Klein@puc.idaho.gov>; Dayn Hardie <Dayn.Hardie@puc.idaho.gov>
Subject: QWE-T-21-14

Dear Mr. Hendricks,

On January 13, 2022, the Idaho Public Utilities Commission mailed—via certified mail—a summons regarding the above-mentioned case which is herein attached. That Summons directed Qwest Corporation d/b/a CenturyLink Communications, LLC to respond to a Formal Complaint within 21-days. The 21-day mark occurred on February 3, 2022. To date, no Response has been received. It is our understanding that you currently represent the Company as its attorney. If this is not correct, please notify me immediately.

Please e-mail me as soon as possible to discuss this matter.

Respectfully,

Taylor R. Brooks | Office of the Attorney General, State of Idaho
Deputy Attorney General

Idaho Public Utilities Commission

11331 W. Chinden Blvd.

Boise, Idaho 83714

Direct: (208) 334-0320

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From: Taylor Brooks
Sent: Thursday, February 10, 2022 2:34 PM
To: sthomas@hawleytroxell.com
Cc: Dayn Hardie; Daniel Klein; Terri Carlock
Subject: Case No. QWE-T-21-14
Attachments: 20220112Summons to Qwest Corporation.pdf; Certified Mail Receipt.pdf

Good afternoon Mr. Thomas,

On January 13, 2022, the Idaho Public Utilities Commission served—via certified mail—a summons and formal complaint regarding the above-mentioned case which is herein attached. That Summons directed Qwest Corporation d/b/a CenturyLink Communications, LLC to respond within 21-days. The 21-day mark occurred on February 3, 2022, but the PUC did not receive any response from the Company.

The PUC's understanding was that Mr. Hendricks represented the Company. On February 10, 2022, Mr. Hendricks communicated via e-mail that he represents Qwest as its in-house counsel—but that you were the attorney of record in Idaho for CenturyLink. Could you please confirm that? If so, we will update our records to ensure that future communications with the Company are directed to you.

Regardless, the Company does need to respond to the Complaint. The next step forward is to file a request for an extension to respond to Mr. Keavy with the Commission which it will review. Our next decision meeting is on February 22, 2022 and all items need to be submitted by the Friday prior by 12 p.m. Thus, your request would need to be submitted by February 18, 2022. If you are able to compile a response in that short time, you are welcome to submit that as well.

If you have any questions or would like to discuss this matter further, please feel free to call me at my direct line or send an e-mail. Thank you very much.

Respectfully,

Taylor R. Brooks | Office of the Attorney General, State of Idaho
Deputy Attorney General
[Idaho Public Utilities Commission](#)
11331 W. Chinden Blvd.
Boise, Idaho 83714
Direct: (208) 334-0320

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From: Taylor Brooks
Sent: Thursday, February 10, 2022 11:52 AM
To: tre.hendricks@centurylink.com
Cc: Daniel Klein; Dayn Hardie
Subject: QWE-T-21-14
Attachments: 20220112Summons to Qwest Corporation.pdf

Dear Mr. Hendricks,

On January 13, 2022, the Idaho Public Utilities Commission mailed—via certified mail—a summons regarding the above-mentioned case which is herein attached. That Summons directed Qwest Corporation d/b/a CenturyLink Communications, LLC to respond to a Formal Complaint within 21-days. The 21-day mark occurred on February 3, 2022. To date, no Response has been received. It is our understanding that you currently represent the Company as its attorney. If this is not correct, please notify me immediately.

Please e-mail me as soon as possible to discuss this matter.

Respectfully,

Taylor R. Brooks | Office of the Attorney General, State of Idaho
Deputy Attorney General
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Boise, Idaho 83714
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